



TAMIL NADU GOVERNMENT GAZETTE

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TAMIL NADU GENERATION AND DISTRIBUTION CORPORATION LIMITED, (TANGEDCO)

Tamil Nadu Information Technology (Electronic Service Delivery) Rules, 2016.

(Lr.No.CE/IT/SE2/IT/F.Gov/D.354/2022)

No. SRO C-18/2022.

In exercise of the powers conferred by sub-rule (1) of rule 5 of the Tamil Nadu Information Technology (Electronic Service Delivery) Rules, 2016, the Chairman-cum-Managing Director / TANGEDCO hereby notifies the public Services specified in column (2) of the table below to be the services that can be delivered through electronic mode under the Electronic Service Delivery System and the other relevant particulars as specified in column (3) thereof.

THE TABLE

Sl.No.	Name of the Public Service that can be delivered through Electronic mode	Designated Officer for the delivery of Service
(1)	(2)	(3)
1.	Mobile application for payment of electricity charges through TANGEDCO mobile App (Android and IOS)	Chief Engineer / Information Technology
2.	Sending SMS to consumers regarding their electricity bill details along with due date information	Chief Engineer / Information Technology
3.	Online registration of complaints to Consumer Grievance Redressal Forum for public	Superintending Engineer of concerned electricity distribution circle.
4.	Online application processing for Direct recruitment for all category	The Chief Engineer / Personnel
5.	Online application processing for Solar Rooftop services.	Executive Engineer of concerned division.
6.	Online application processing for Agriculture new service connection	Section officers of the concerned area.
7.	Online application processing for Name Transfer	Section officers of the concerned area.
8.	Web Portal for Consumer Complaints Monitoring system.	Section officers of the concerned area.

Chennai-600 002.
10th June 2022.

RAJESH LAKHONI,
Chairman-cum-Managing Director,
TANGEDCO.